



Dear Valued Grand Power System's Customer,

I want to reach out with an update on what we're doing to support you as we navigate the personal and business implications of COVID-19. Serving your needs in a safe manner is of the utmost importance to us. Here are several actions we are taking to ensure the safety of the GPS family and the integrity of your supply chain.

- We've taken proactive steps to ensure our associates and their families are protected, including up-to-date guidance from the Centers for Disease Control and Prevention (CDC). To protect our sales team and the people they interact with we have discontinued all non-essential business travel and developed new policies to ensure sick team members remain home.
- To limit our exposure to influences outside the company, visits to our facilities have been curtailed, permitting only personnel providing materials and services critical to the supply our customer's products.
- Grand Power Systems is actively surveying our supply chain to assess the potential impact on the availability of materials and services required to build the products you need. To date, there have been no issues identified by the key members of our supply chain. While they are equally concerned about the potential impact of COVID-19, they have not, to date, identified potential disruptions in their products and services.
- As we endeavor to minimize external visits to our sites we ask our customers and suppliers to support us in this action by not planning visit during this crisis.

Knowing the dynamic nature and rapidly changing impact of COVID-19, our efforts will continue to be agile and responsive to the latest updates from the (CDC) and in alignment with other federal, state and local experts.

Relying on the expertise of the CDC and local health officials across the country, we are committed to sharing information as soon as we have it to protect the health and wellbeing of our customers and associates.

Grand Power Systems continues to monitor this rapidly changing global health situation. We are committed to building stronger communities, and we thank you for your continued trust and support.

Stephen Paul
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